

## **DfE Whistleblowing and Complaints Processes**

We hope that you'll be very happy with your experience at Skills City!

However, if you're unhappy, please do approach us so we can handle your complaint in the first instance. You can contact us directly via [skillscity@hostsalford.com](mailto:skillscity@hostsalford.com) or call us on 0161 686 5555

If you're still unhappy and don't feel we've resolved your complaint, you can use the Department for Education's whistleblowing helplines to raise your concern at any time about an incident that happened in the past, is happening now, or you believe will happen in the near future.

Please follow the links below to the relevant page:

[Complaints procedure - Department for Education - GOV.UK \(www.gov.uk\)](#)

[Whistleblowing for employees - GOV.UK \(www.gov.uk\)](#)

[Contact the Department for Education \(DfE\) - GOV.UK \(www.gov.uk\)](#)